

How To

Enroll in Mobile Banking

Note: In order to use mobile banking, you must first enroll in online banking.

1. Log in to Online Banking and click “My Accounts” located on the main menu.

Commonwealth One
Federal Credit Union
Your Lifetime Financial Partner

Home My Accounts Bill Pay Transfers Borrow New Account Money Tools e-Documents Settings

Welcome: [redacted] [Edit my contact information]
You last signed in on: Sunday, March 01, 2020 at 1:13:04 PM

Account Summary	Balance	Available Balance	
SHARE SAVINGS	\$22.09	\$17.09	View Recent Transactions
RELATIONSHIP CHECKING	\$6.00	\$6.00	View Recent Transactions

* Balances shown above may not reflect transactions that have not yet posted to your account. For the most recent **Visa** transactions, please click on the "Consumer Credit Card" link listed above. [click here for more information.](#)

Protect Yourself Against Fraud

CardValet [CardValet® Debit Card Alerts](#)

Your Debit Card. Your Control. Fraud protection with Commonwealth One's CardValet mobile app. Get the app that enables you to control debit and credit card usage. With CardValet, protect yourself against fraud and control spending. [Learn more](#) or download the [Apple](#) or [Android App](#).

Quick Transfer

Amount:
From Account:
To Account:
[Transfer](#) [Reset](#)

2. Then click on “Mobile Banking Apps”.

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Account Summary Recent Activity Stop Payment **Mobile Banking Apps** Overdraft Protection Check Search Order Checks

Suffix ↑	Description	Balance	Available
Savings 9	SHARE SAVINGS	\$22.09	\$17.09

Suffix ↑	Description	Balance	Available
Checking 9	RELATIONSHIP CHECKING	\$6.00	\$6.00

LOCK IN A RATE OF 5.99% APR*
FOR THE **Life of the Balance**
Balance Transfer Offer
[APPLY NOW](#)

Quick Transfer

Amount:
From Account:
To Account:
[Transfer](#) [Reset](#)

3. Click “Add New Device”.

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Account Summary Recent Activity Stop Payment **Mobile Banking Apps** Overdraft Protection Check Search Order Checks

Main Menu
Click the tabs below to manage your Mobile Banking options.

My Devices | My Accounts | My Profile

Device Details	Carrier	Status	Receive Alerts
I want to: <input type="text" value="Change my phone number"/> Go			

[Add New Device](#)

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4. Enter the number of your mobile device without hyphens/dashes (A), then click "Continue" (B).

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Downloadable Apps
Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.

[Download on the App Store](#) [GET IT ON Google play](#)

OR Send me the download link via text message to this number:
Please select the store:

Android Google Play Store
 iPhone App Store

Please provide your phone number:

For your tablet [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.

[Download on the App Store](#) [GET IT ON Google play](#)

Other Services
Please enter your mobile phone number to register for other services.

Mobile phone number: For example, 5551234567 **A**

- Text Banking
- Mobile Browser
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at (800) 424-3334.

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

5. Then click the box for each of the services you would like for the device. The click "Continue".

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Select Services
Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Please choose a service:
[Not sure? Click here to compare the services](#)

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Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone [View screenshot](#)

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OR Send me the download link via text message to this number:
Please select the store:

Android Google Play Store
 iPhone App Store

Please provide your phone number:

For your tablet [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.

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Other Services
Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.) **A**

Why Use Mobile Browser Banking? [View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.) **B**

Why Use Text Banking? [View screenshot](#)

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.) **C**

Why Use Alert Banking? [View screenshot](#)

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)


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6. Enter the code sent to your mobile device via text message, then click "Activate".

Account Summary Recent Activity Stop Payment **Mobile Banking Apps** Overdraft Protection Check Search Order Checks

Enter Activation Code
Enter the activation code we sent to your phone.

Activation Code 

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A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time. Message frequency depends on account settings.
For assistance, please contact customer service at [800-424-3334](tel:800-424-3334).

7. Next, download our mobile app, **CommonWealth One Federal Credit Union**, from your phone's app store.



8. [Click here to view a demo](#) of the features for our mobile banking service.